**ONLINE TRAVEL AGENCY(OTA):**

Make my trip: [**https://www.makemytrip.com/railways/**](https://www.makemytrip.com/railways/)

**COMPARISON OF MY CODE WITH MAKE MY TRIP OTA:**

|  |  |  |
| --- | --- | --- |
| **Features** | **My program** | **Make my trip** |
| **Destinations Listing** | Static list of 5 cities | Thousands of destinations – India & international |
| **Activities / Things to Do** | Pre-listed per city | Rarely shown in detail, found only in packages section |
| **Budget-Based Recommendation** | suggests cities based on INR input | but only shows filtered options, not text-based suggestions |
| **Eco-Friendly Destinations** | YES -Custom list | Not clearly available as a filter |
| **Review System** | No | Yes-user generated reviews |

**FEATURES OF MAKE MY TRIP:**

**Hotel Booking**

* Search hotels by location, star rating, price, user reviews
* View photos, amenities, ratings, and maps

**Holiday Packages**

* Pre-designed travel packages.
* Customizable trips for honeymoon, family, adventure, etc.

**24x7 Customer Support & Helpdesk**

* Assistance for cancellations, rescheduling, refund issues
* Live chat, email, and phone support